

Alcon is a world leader in the design and manufacture of high specification brake systems and clutches for motorsport and performance road vehicles at its Tamworth facility in Staffordshire.

It is the policy of the Alcon Group of Companies to excel in meeting its customers' needs and expectations in terms of product quality, service, delivery, and competitive value.

We will achieve this through sustaining the conviction of our management, employees and suppliers that there is always room to do better and by working continuously as a team to improve in all areas.

Our future success depends upon our people and their commitment to "getting it right first time, every time". We cannot expect our customers to accept anything less. To this end we will ensure that all employees clearly understand their responsibilities, the purpose of our products, the potentially fatal consequences of imperfect quality and the potential significant impact on the environment.

**Alcon will:**

- Fulfill its legal and other compliance obligations, and satisfy applicable requirements, as a minimum;
- Seek continual improvement of the quality and environmental management system to enhance quality and environmental performance;
- Set and regularly review quality and environmental objectives and targets for our activities, products and services;
- Operate facilities to prevent pollution, maximise operational efficiency, conserve natural resources, reduce energy use wherever possible, avoid nuisance and minimise the impact and quantity of any waste;
- Maintain a persistent drive to reduce costs and develop information systems in order to achieve world-class performance;
- Endeavour at all times to ensure the protection of environment and prevention of pollution throughout our activities, products and services;
- Communicate this policy and ensure it is understood and applied by all persons working on behalf of the organisation;
- Provide training and instruction for all employees, and others working on behalf of the organisation who may have a significant impact on environment or product quality;
- Make this policy available to interested parties.

The Managing Director has overall responsibility for ensuring that the policy commitments are met. Management will implement the policy on a day to day basis as an integral part of the management of all business functions, making resources available within their areas of responsibility, and review performance regularly. These include human resources and specialised skills, organisational infrastructure, technology and financial resources.

All employees have a responsibility to themselves, their colleagues and to the community, to care for the environment and achieve the high standards required by this policy.

The implementation of this policy is supported by the roles & responsibilities documents and a series of procedures and work instructions. This policy will be reviewed at least annually by the management team, revised if necessary to reflect any changes in the company or its interested parties' needs and expectations, and shall be subjected to independent audit on a regular basis.

This policy is Endorsed and Approved by the Managing Director on Behalf of the management team.



**Alistair Fergusson**  
Managing Director